

I am an elderly disabled single woman, and over the internet, I heard about SafeLink free cell phones, available to people who were somehow "on the system", or of low income. I applied for such a telephone, right after I took a new apt within the Puget Sound...wanting to get "resettled" in the area I planned on moving to before I sent in an application. I paid Fredmeyer to fax 3 pages of the application I had received, on 08/05/11, after being told it would just take about 3 days if I faxed the application back. After not receiving the telephone within 2 or 3 weeks later, I finally called Safe Link up, and asked where my "cell phone" was, and was told by a supervisor that the fax sent by Fredmeyer was sent with the date and my signature "cut off", and they were "sorry", but I would have to go through the whole process all over again ! I then requested a "statement" from them as to why I was "rejected", so I could show such to Fredmeyer, to get back the money I had paid them to send 3 pages, because they were "inept" in sending the fax, therefore responsible for me to have to wait even longer ! However, all I got from SafeLink was their verbal "apologies", along with comments that they could give me nothing in writing as to why my application was rejected {just their verbal explanation...that the application had come with the date and my signature "cut off" !}, and their suggestion that I reapply over the internet, which I tried to do over and over again, but each time I tried, a door was "shut in my face", when a window would cover over the application, blocking me from going any further, and stating that I was not recognized as a SafeLink customer...or some such thing ! I wanted a "statement in writing" as to why I was rejected with the first application, but Safe Link's apologies did not include a statement as to why I was "rejected" in writing,{ so I could get back my money from Fredmeyer, for sending in an application that they managed to cut the bottom portion off ! } I'm of course a whole lot more than just a little "upset" ! I'm getting tired of "non Americans" working/taking over businesses in our country, yet they don't understand anything about our customs, laws, and the way we do things, and their "apologies" just don't "cut it", when a person wants "action" to make right a wrong, and can't get it done with an apology ! Getting the place from whence their "paychecks" come, so I might complain to some part of our American government that understands why I'm complaining, and attempting to get money back that I'm legally intitled to get back due to Fredmeyer's "ineptness" at sending SafeLink's application in , and cutting off the most important part of the application is going to cost me another month or two of waiting for something I should have received only days after faxing the application to SafeLink, except for the fact that Fredmeyer's customer service was "inept" at sending the fax ! I would truly appreciate it if the American Government would at least make sure these people from other countries that they allowed into our country without even asking the majority of American people if it was OK with us, and gave them American jobs that paid "good American tax dollars", when there are so many American citizens in this country out of work, who would truly like an opportunity to have a decent paying job ! But our government runs this American Democracy like they're nothing but a bunch of "dictators" ! And obviously, could care less what the majority of American people who put them into office in the first place....thinks about anything !!! Since finding out the American government is funding SafeLink to send these free cell phones to the American citizens who qualify, I'm complaining to the American Government, not only for giving American jobs to non American citizens, when so many American

citizens are out of work and looking for decent paying jobs ! But our "dictators"...the American Government, doesn't even have the "decency" to have an American Citizen watching over how business is done...an American citizen who understands our laws, our "ways", our customs, and how we do things here in America !!! How does our government manage in the first place to bring all of these non American people into our country , and give them American jobs, when so many American citizens would truly appreciate a decent job ! And if the American government has made "citizens" of all these non-Americans, how in hell do they do it without the majority of Americans saying it's OK, to take the bread out of the mouths of them and their families, and giving it to non Americans ?!!! US Government...paying these non American people from what they call the Universal Service Fund, to do jobs that the American citizens would and could do, with an ability to know the way we do things here, to make sure that business is done here with American tax money, the way it was intended to be done ! And by the way, American citizens should come onto this site, and see what the government does, to discourage American citizens from filing complaints about anything ! Check it out and see for yourselves ! The screen in which we attempt to type in a complaint is "jumping all over the place" as you try to type your complaint, continually going back to where you began typing, so it's hard to keep your chain of thought when you're so busy pulling the "shade" back down, so you can see what you're typing and finish the job !!!